I Mina'Trentai Kuåttro Na Liheslaturan Guåhan APPOINTMENTS

DOCUMENT NO.	APPOINTEE	POSITION	AGENCY	APPT. DATE	TERM LENGTH	CMTE REFERRED	DATE REFFERED	PUBLIC HEARING DATE	CMTE REPORT FILED	DATE CONFIRMED	NOTES
35GL-19-0273	Theresa C. Obispo	Member	Guam Memorial Hospital Authority Board of Trustees	3/25/19	Six (6) Years	Committee on Health, Tourism, Historic Preservation, Land, and Justice	3/29/19	4/1819 9:00 a.m.	4/25/19 11:12 a.m.		

April 23, 2019

The Honorable Tina Rose Muña Barnes

Speaker I Mina'trentai Singko na Liheslaturan Guåhan 163 Chalan Santo Papa Hagåtña Guam, 96910

VIA: The Honorable Régine Biscoe Lee

Chairperson, Committee on Rules

RE: Committee Report on the Appointment of Theresa C. Obispo

Håfa Adai Speaker Barnes:

Transmitted herewith is the Committee Report on the appointment of **Theresa C. Obispo** to serve as a **Member** of **Guam Memorial Hospital Authority (GMHA) Board of Trustees** and which was referred to the **Committee on Health, Tourism, Historic Preservation, Land and Justice**.

Committee votes are as follows:

5 TO CONFIRM

TO NOT CONFIRM

TO REPORT OUT ONLY

TO ABSTAIN

TO PLACE IN INACTIVE FILE

RECEIVED

APR 24 2019 - 1

WHITE ON RULES

U1:08am.

Sincerely,

Therese M. Terlaje



COMMITTEE REPORT

Nomination of Theresa C. Obispo

As a Member of
Guam Memorial Hospital Authority (GMHA)
Board of Trustees
to serve a term of Six (6) Years

April 23, 2019

MEMORANDUM

To:

All Members

Committee on Health, Tourism, Historic Preservation, Land and Justice

From:

Senator Therese M. Terlaje

Committee Chairperson

Subject:

Committee Report on the Appointment of Theresa C. Obispo

Transmitted herewith for your consideration is the Committee Report on the appointment of **Theresa** C. Obispo to serve as **Member** of the **Guam Memorial Hospital Authority (GMHA) Board of Trustees** for the term length of six (6) years.

This report includes the following:

- Copy of COR Referral of the Appointment
- Copy of the Appointment Letter to the Speaker
- Copy of the Appointment Packet & Supporting Documents
- Notices of Public Hearing & Other Correspondence
- Copy of the Public Hearing Agenda
- Public Hearing Sign-in Sheet
- Submitted Written Testimonies & Supporting Documents
- Committee Report Digest
- Committee Vote Sheet

Please take the appropriate action on the attached vote sheet. Your attention to this matter is greatly appreciated. Should you have any questions or concerns, please do not hesitate to contact me.

Si Yu'os Ma'åse'!

Senator Amanda L. Shelton. Vice Chairperson

Speaker Tina Rose Muña Barnes, Member

Vice Speaker Telena Cruz Nelson, Member

Senator Kelly Marsh (Taitano), Ph.D., Member

Senator Sabina Flores Perez Member

Senator Clynton E. Ridgell Member COMMITTEE ON RULES
SENATOR RÉGINE BISCOE LEE, CHAIR
I MINA 'TRENTAI SINGKO NA LIHESLATURAN GUÅHAN

March 29, 2019

35TH GUAM LEGISLATURE

Senator Joe S. San Agustin, Member

> Senator Jose T. Terloje, Member

Senator Therese M. Terlaje, Member

Senator James C. Moylan. Member

Senator Mary Camacho Torres, Member and Chair, Subcommittee on Protocol

MEMO

To:

Rennae Meno

Clerk of the Legislature

Attorney Julian Aguon Legislative Legal Counsel

From:

Senator Régine Biscoe Lee

Chairperson, Committee on Rules

Re:

Referral of Appointment

Buenas yan Håfa adai.

As Chairperson of the Committee on Rules, I am forwarding the referral of the following appointment:

Appointee:

Theresa C. Obispo

Position:

Member, Guam Memorial Hospital Authority Board of Trustees

Term Length:

Six (6) Years

The appointee's nomination packet may be referenced in the Guam Legislature's website at http://guamlegislature.com/35th_mess_comms.htm. Please refer to the following document:

"35GL-19-0273 - Office of the Governor of Guam - Appointment and Supporting Documents for Theresa C. Obispo, Member, Guam Memorial Hospital Authority Board of Trustees."

Please ensure that the aforementioned appointment is referred to **Senator Therese M. Teriaje**, **Chairperson of the Committee on Health, Tourism, Historic Preservation, Land and Justice**.

If you have any questions or concerns, please feel free to contact Mary Maravilla, Committee on Rules Director at 472-2461.

Thank you for your attention to this important matter.

Respectfully.

Senator Régine Biscoe Lee

Chairperson, Committee on Rules

I Mina'Trentai Euduro Na Lihestaturan Gudhan APPOINTMENTS

DOCUMENT NO.	APPOINTER	POSITION	AGING	APPENIATE .	TERMITENGEE	GATE BEFFRED	BATE REFERED	PUBLIC HEARING DATE	CATE REPORT EN ED	DATE CONFIRMED	NOTES
35GL-19-0273	Theresa C. Obispo	Member	Guam Memorial Hospital Authority Board of Trustees	3/25/19	Six (6) Years	Committee on Health, Tourism, Historic Preservation, Land, and Justice	3/29/19				

UFISINAN I MAGA HÅGA OFFICE OF THE GOVERNOR

LOURDES A. LEON GUERRERO MAGA HAGA GOVERNOR



JOSHUA F. TENORIO
SIGUNDO MACALAHI - LIEUTENANT GOVERNOR

96ct-19-0273

Speaker Tina Rose Muña Barnes

MAR 2 7 2019

Time 24 ()AM UPM

March 25, 2019

Honorable Tina Muna Barnes Speaker I Mina'trentai Singko Na Liheslaturan Guåhan Guam Congress Building 163 Chalan Santo Papa Hagatna, Guam 96932

RE: Board Appointment

Dear Madame Speaker:

By virtue of the authority vested in me pursuant to the Organic Act of Guam and the local laws applicable to the following position, I am pleased to transmit the following appointment and supporting documents for:

APPOINTEE:

Theresa C. Obispo

POSITION:

Member, Guam Memorial Hospital Authority

Board of Trustees

TERM LENGTH:

Six (6) Years

The appointment is subject to the consent of I Liheslaturan Guåhan. Please schedule a hearing at your earliest convenience.

Senseramente,

LOURDES A. LEON GUERRERO

I Maga'hågan Guåhan Governor of Guam

cc: Lt. Governor of Guam

7010 HAP 23 IM 8: 04 /

Note that the Legislature has taken steps to ensure that any protected personal identifying information has been redacted or excluded in whole or in part in order to protect the privacy of any individual(s) whose information has been included as part of this transmittal.

UFISINAN I MAGA'HÅGA OFFICE OF THE GOVERNOR



JOSHUA F. TENORIO
SIGUNDO MAGA'LÁHI - LIEUTENANT GOYERNOR

March 25, 2019

Theresa C Obispo



Dear Ms. Obispo:

Pursuant to my authority under 10 GCA § 80105, I am appointing you to serve as a

MEMBER, GUAM MEMORIAL HOSPITAL AUTHORITY BOARD OF TRUSTEES

Appointing you to this position comes with great responsibility because you will have a vital role to perform which will place many demands on your time and energy. Integrity and honesty are virtues that I prioritize for my Administration to exemplify, and I know that you will do the same while in service to the people of Guam. Your responsibilities shall be significant and consequential. I trust that you will fulfill your duties and set a standard for others to follow.

I appreciate your willingness to serve in this position, and I am confident that your time will be spent in a manner to improve the island of Guam.

This appointment is subject to the advice and consent of *I Liheslaturan Guåhan*. If you have any questions or concerns, please contact the Office of the Governor.

Senseramente,

LOURDES A. LEON GUERRERO

I Maga'hågan Guåhan Governor of Guam

cc: Lt. Governor of Guam

Chairman, GMHA Board

KICARDOT BORDALLO GOVERNOR STOABEETT - HAGALÍA (1914) 96910 FO BOX 2950 - HAGALÍA CUAM 96910 671,472,8931 - 671,472,893276

Doc. No. 35GL-19-0273.

LOURDES A. LEON GUERRERO Governor



JOSHUA F. TENORIO Lieutenant Governor

OFFICE OF THE GOVERNOR OF GUAM Nomination and Appointment Information Sheet

The following information is required for submission to the Speaker of *I Liheslaturan Guåhan* in accordance with Title 4, Guam Code Annotated Section 2103

NOIVIINEE INFORIVIATION		
Last Name	First Name	Middle Initial
OBISPO	THERESA	C
Mailing Address		Apartment/Unit #
City	State	Zip Code
Phone	E-mail Address	
Position to which Appointment is Made		
Member, Board of Trustees, Guam Men	norial Hospital Authority	
Are you a citizen of the United States?	Yes ✓ No 🗌	
If no, are you authorized to work in the Ur	nited States? Yes ☐ No ☐	

EDUCATION

SCHOOL (Name, City and State)	DATES OF ATTENDANCE	TYPE OF DEGREE	YEAR EARNED
High School Guam Community College Mangilao, Guam		High School Diploma	1988
College University of Phoenix Phoenix, Arizona		BS (Finance)	2006
Graduate School University of Phoenix Phoenix, Arizona		МВА	2011
Other Degree Society of Human Resources Management Pacific Coastal Banking School, Seattle, WA		Certification - SHRM- SCP Grad School - Banking	3/2016 8/2016

EMPLOYMENT HISTORY Name of Present/Last Employer and Mailing Address BANK OF GUAM **Position Title** Sr. VP - HR Administrator Hagatna, Guam Dates Held 8/2013 - Present **Previous Employer and Mailing Address** BANK OF GUAM Position Title VP-HR Administrator Hagatna, Guam **Dates Held** 4/2010 - 7/2013 **Previous Employer and Mailing Address** BANK OF GUAM Position Title Asst. VP - HR Administrator Hagatna, Guam **Dates Held** 12/2006 - 3/2008 **Previous Employer and Mailing Address** BANK OF GUAM **Position Title** Asst. VP - Training & Staff Dev Officer Hagatna, Guam Dates Held 1/2006 - 12/2006 **Previous Employer and Mailing Address** RTM SERVICES, INC **Position Title** Office Manager Barrigada, Guam Dates Held 4/2005 - 12/2005 PRIOR GOVERNMENT OF GUAM SERVICE **Position Title Agency or Department Name** Phone No. Address Dates Held **Position Title** Agency or Department Name

Phone No.

Dates Held

Address

Agency or Department Name	Pos	Position Title			
Address	Phone No.		Dates Held		
Agency or Department Name	Posi	ition Title			
Address	Phone No.		Dates Held		
RAINING					
INSTITUTE/SEMINARS/ON-	THE-JOB TRAINING		DATE		
		ļ			
WARDS			•		
List all educational, professional, civic au	vards, and recognition f	or public serv	vice:		
resident's Excellence Award for "Secretary of the Yresident's Excellence Award for "Excellence in Cur					
ROFESSIONAL INVOLVEMENT					
ist involvement on a local/national/inte offices held:	rnational level. List org	anizations, a	ctivities participated in, and		

PAGE 3 OF 7

List organizations, activities	participated in, and offices he	ld:	
President, Marianas Leadership Fo Board Member, Hawaii Pacific Ame Chair, American Cancer Society ev Member, Guam American Cancer S	rican Cancer Society, 2019, 2012-201 ent Leadership, 2015-2016	4	
UBLICATIONS AND PRES	SENTATIONS		
List any published articles, p	apers delivered at professiona	l meetings, etc.:	
MUTARY SERVICE (Place	a attack forms DD 244)		
MILITARY SERVICE (Pleas		RANK AT	
BRANCH	DATES OF SERVICE	DISCHARGE	TYPE OF DISCHARGE
THER INFORMATION			
(1) Have you ever been fo	und guilty of a felony in any co	urt whether within	or without the United State
Yes No ✓ I	f so, please specify in detail:	· · · · · · · · · · · · · · · · · · ·	
Address of the Court: _			
Date(s) of Conviction: _			
Specific Infraction Com	mitted:		

PAGE 4 OF 7

(2)	Have you United St	a ever beer tates?	n declared mentally incompetent by any court, whether within or without the
	Yes 🔲	No 🔽	If so, please specify in detail the reasons and facts related to such declaration:
(3)	Have you insanity?	ever been	found not guilty or not punishable in any criminal proceedings by reason of
	Yes 🗌	No 🗸	
(4)	Have you	ever been	confined to a mental institution for any reason?
	Yes 🗌	No 🗹	If so, please specify in why the appointing authority believes you that you are
	not suffer	ing from a	ny mental illness or affliction:
-			
-			
-		-	

LOURDES A. LEON GUERRERO Governor



JOSHUA F. TENORIO
Lieutenant Governor

OFFICE OF THE GOVERNOR OF GUAM

Statement of Financial Interests

(Required by 4 G.C.A. §13104.1)

ТО:	The Honorable Lourdes A. Leon Guerrero Governor of Guam Ricardo J. Bordallo Governor's Complex Adelup, Guam 96910	
FROM:	Theresa C. Obispo	
	✓ I have no financial interest in any bu☐ I do have interest(s) in the following	일도 마시 경찰로 하시어 요나는 경찰로 그는 그렇게 했다면 하다.
NAMEA	ND ADDRESS OF BUSINESS INTEREST	TYPE AND AMOUNT OF INTEREST
	All May	3/15/19
:	Signature	Date

AFFIDAVIT / DECLARATION UNDER PENALTY OF PERJURY

I, the undersigned, do hereby depose and say that: (1) I have read and reviewed the information contained in the attached Appointment/Nomination letter from the Governor of Guam; (2) that the matters contained in the Appointment/Nomination letter, together with all attachments thereto, are true and correct and that I am competent to testify to said matters; and (3) that this Declaration is made for the purpose of complying with the requirements of 4 G.C.A. Section 2103.5.

I declare under penalty of perjury under the laws of Guam (4 G.C.A. Section 4308) that the foregoing is true and correct.

Theresa C. Obispo

Print Name and Signature

PAGE 7 OF 7

Doc. No. 35GL-19-0273.

Note that the Legislature has taken steps to ensure that any protected personal identifying information has been redacted or excluded whole or in part in order to protect the privacy of any individual(s) whose information has been included as part of this transmitt Government of Guam

GUAM POLICE DEPARTMENT RECORDS & IDENTIFICATION SECTION

P.O. Box 23909 Guam Main Facility, Guam 96921



March 22, 2019

SUBJECT: CRIMINAL HISTORY RECORD

NAME:	Theresa (C. OBISPO		
DATE OF	BIRTH:		FINGERPRINT#:	NONE
	The indivi	dual has no record Guam law and rules	of criminal conviction(s) in GPD and regulations of the Departmen	files that are

THIS INFORMATION MAY BE LIMITED TO A LOCAL CRIMINAL OFFENSE ONLY AND IS NOT INTENDED FOR USE FOR ANY LOCAL, STATE, OR FEDERAL LAW ENFORCEMENT AGENCY.

B

The absence of an original GUAM POLICE seal invalidates this police clearance.
REVISED 01/06/19

By Direction: BARBIE

STEPHEN C. IGNACIO
Acting Chief of Police

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SUPERIOR COURT OF GUAM

Guam Judicial Center • 120 West O'Brien Drive • Hagatña, Guam 96910

Telephone (671) 475-3370/475-3449 Fax (671) 472-2856

DANIELLE T. ROSETE
Clerk of Court

Name:	THERESA	CRUZ	OBISPO
-------	---------	-------------	---------------

SS#:

ID# GUAM DL#:

Date of Birth:

CERTIFICATE OF SEARCH

The undersigned Clerk hereby certifies the following results of a diligent search of the records of this Court:

Crimi	nal Cas	es:	Civil (Cases:	
A.	M	No Case Found	A.	[]	No Case Found
B.	1.	Criminal Case No.	В.	1.	Civil Case No.
	2.	Criminal Case No.		2.	Civil Case No.
	3.	Criminal Case No.		3.	Civil Case No.
	4.	Criminal Case No.		4.	Civil Case No.
	5.	Criminal Case No.		5.	Civil Case No.
	Crimin	al Record: Page 1 of 1		Civil Re	ecord: Page 1 of 1

Request for further information may be addressed at the Records Division of the Superior Court of Guam, Guam Judicial Center, 120 West O'Brien Drive, Hagatña, Guam. Hours of operation are Monday – Friday, 8:00 a.m. to 5:00 p.m. Closed Saturday, Sunday and local/federal holidays. Court Clearances are Non-Refundable.

Dated: 03/06/2019

The absence of an original Court Seal invalidates this document

DANIELLE T. ROSETE

Clerk of Court

Y: JEANETTE B. ROBE Deputy Clerk

1.5

Prepared By: JBR

THERESA C. OBISPO

PROFESSIONAL EXPERIENCE

August 2013 - Present

BANK OF GUAM

Hagatna, Guam

Senior Vice President/Human Resources Administrator

- Advisor to the Board Compensation Committee
- Advisor to the Board Nominating and Governance Committee
- Advisor to the Board Employee Stock Purchase Plan Committee
- Advisor to the Bank 401k Investment Committee
- Manage all strategic action plans related to the "People" strategy of the company
- With the strategy of shifting from traditional banking to a universal banker approach, now oversee the training program with the pilot team of 12 members
- And all other responsibilities stated below from VP/HR Administrator role

April 2010 - July 2013

BANK OF GUAM

Hagatna, Guam

Vice President/Human Resources Administrator

- Contributed to the reduction in turnover from 24% to 10.41% in a five year time span.
- Instrumental with the outsourcing of the payroll function resulting in a reduction of payroll expenses by 28%.
- Improved processes related to payroll, benefits, recruitment, training and development with a focus on managing risks.
- Developed training programs that contributed to a more informed workforce.
- Provide overall strategic HR leadership to the company including all divisions.
- Oversee the development and implementation of human resources policies, programs and services, including recruitment, selection, retention, legal compliance, employee benefits, employee relations, employment practices and procedures, employee communication and employee vents.
- Serves as internal consultant to company management team, supervisors, and employees on personnel issues that affect performance and business relationships.
- Select, develop, evaluate and lead a team of human resource professionals with a goal of earning a high level of credibility as an effective and responsive internal consulting group.
- Foster a work place environment consistent with the values and mission outlined by the leadership of the company.

April 2008 – March 2010 BAI

BANK OF GUAM

Hagatna, Guam

Vice President/Human Resources Manager

Promotion

December 2006 - March 2008 BANK OF GUAM

Hagatna, Guam

Assistant Vice President/Human Resources Manager

- Provide overall supervision of all personnel matters pertaining to all the officers, staff and employees of the Bank.
- Responsible for planning, formulating, issuing, and administering all Bank personnel policies and practices, rules and regulations adopted and approved by the Executive Committee, the personnel policy making body of the Bank.
- Monitor and make certain that the bank is in conformity with federal state, regional and local employment laws and regulations.
- Develop, schedule and coordinate staff training and development in every level of operation.
- Provide the manpower needs of the Bank, well trained, developed and properly oriented employees.
- Responsible for coordinating with the branch managers and department heads the recruitment, transfer, promotion, or demotion of staff necessary to met efficient operating levels.
- Monitor staffing levels and salaries
- Provide monthly reports on the Bank's performance on salaries and related expenses compared to budget and explain variances and corrective action taken.
- Designated to be a member of the Personnel Committee, 401(k) Trust Committee and attendee at the Stock Option Committee.

January 2006 - December 2006 BANK OF GUAM

Hagatna, Guam

Assistant Vice President/Training and Staff Development Officer

- Coordinated all internal and external training for all employees
- Conducted Customer Service Associate (Teller Training) for all new and existing CSA's.
- Supervised and coordinated all training programs for management trainees.
- Managed the Product Knowledge program for all Branch employees.
- Processed the CSA (Teller) Monthly Incentives for all qualifying recipients.
- Prepared and monitored the Training and Education budget.
- Conducted the pre-employment testing

April 2005 - December 2005 RTM SERVICES INC. Barrigada, Guam

Office Manager for Family Business

- Processed all payroll functions such as computing commission and hourly pay for all employees; prepared and processed all federal and local monthly and quarterly taxes; processed other payments for employees such as Child Support remittance and wage garnishments.
- Inputted all daily work and submitted daily report to vendors.
- Prepared and processed all invoices to vendor.
- Prepared Verification of Employments for all employees.
- Created report and worksheets for daily operations of the company.

Note that the Legislature has taken steps to ensure that any protected personal identifying information has been redacted or excluded in whole or in part in order to protect the privacy of any individual(s) whose information has been included as part of this transmittal.

- Processed payments to health insurance providers.
- Processed payments and payroll via Cash Management.
- Conducted monthly staff meetings
- Conducted Customer Service Trainings
- Contacted customers for non-payment
- Assisted installers with contacting customers for appointments and scheduling of work orders.

May 2004 - March 2005 BANK OF GUAM

Hagatna, Guam

Pro-Assistant Cashier/Credit Officer

- Reviewed and analyzed consumer loan and credit card applications
- Prepared weekly and monthly reports for all consumer and credit card applications
- Assisted with the processing of dealer loans
- Disbursed consumer and dealer loans
- Prepared adverse action notices for consumer loans and credit card applications
- Assisted Credit Administrator with monthly credit reports

September 2003 – April 2004 RTM SERVICES INC. Barrigada, Guam Office Manager for Family Business

- Processed all payroll functions such as computing commission and hourly pay for all employees; repared and processed all federal and local monthly and quarterly taxes; processed other payments for employees such as Child Support remittance and wage garnishments.
- Inputted all daily work and submitted daily report to vendors.
- Prepared and processed all invoices to vendor.
- Prepared Verification of Employments for all employees.
- Created report and worksheets for daily operations of the company.
- Processed payments to health insurance providers.
- Processed payments and payroll via Cash Management.
- Conducted monthly staff meetings
- Conducted Customer Service Trainings
- Contacted customers for non-payment

June 1989 – August 2003 BANK OF GUAM

Hagatna, Guam

- Pro-Assistant Cashier/Operations Officer (Central Operations)
- Pro-Assistant Cashier/New Accounts Manager (Hagatna Branch)
- o Pro-Assistant Cashier/Operations Officer (UpperTumon Branch)
- Pro-Assistant Cashier/Credit Officer (UpperTumon Branch)
- Pro-Assistant Cashier/Airline Agency Services Manager (BSD)
- Executive Secretary to President and Chairman of the Board
- Executive Secretary to Executive Vice President and Chief Operating Officer
- Administrative Secretary to Credit Administrator
- Secretary to Asst. Credit Administrator and Retail Banking Group Manager
- O Loan Clerk Hagatna Branch
- 0 DDA Clerk Hagatna Branch

Telephone Operator — Hagatna Branch.

March 1989 – May 1989 ARRIOLA COWAN BORDALLO Hagatna, Guam

Receptionist

- Answered telephones and routed them to the respective attorneys or secretary's.
- Inputted payments for collection customers
- Filed court documents.
- Typed short correspondences to clients

October 1988 – February 1989 AUTOMATERS

Hagatna, Guam

Secretary to General Manager

- Answered telephones
- Typed letters and correspondences
- Filed all administrative documents.
- Scheduled appointments for General Manager

July 1988 - September 1988 GUAM CARGO

Harmon, Guam

Office Clerk

- Answered telephones
- Typed letters and correspondences
- Filed all administrative documents
- Scheduled appointments for Office Manager and General Manager
- Assisted accounts payable and receivables with inputting of payments onto ledgers

EDUCATION AND CERTIFICATIONS

August 2016

Pacific Coast Banking School

Seattle, Wa.

Graduate School of Banking

November 2011 University of Phoenix

Phoenix, Arizona

Masters in Business Administration

July 2006

University of Phoenix

Phoenix, Arizona

Bachelor's of Science Degree in FINANCE

December 2005 University of Guam

Mangilao, Guam

Completed General Education Courses for FINANCE Degree

June 1988

Guam Commuity College

Mangilao, Guam

High School Diploma with Certificate in Clerical Studies

March 2016

Society for Human Resources Management

Certification for SHRM-SCP

Doc. No. 35GL-19-0273.

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June 2013 Human Resource Certification Institute

Re-Certification of Senior Professional Human Resource (SPHR)

June 2010 Human Resource Certification Institute

Senior Professional Human Resource Certification (SPHR)

June 2008 Human Resource Certification Institute

Professional Human Resource Certification (PHR)

November 2007 Chapman University Online Certificate of Completion – Preparatory Course for Professional HR Certification

June 2007 Society for Human Resources Mgmt Las Vegas, Nevada Certificate of Completion - Essentials in Human Resources Management

OTHER ACTIVITIES

Marianas Leadership Foundation, current President

Hawaii Pacific American Cancer Society, Board Member 2019

American Cancer Society Event Leadership Chair, 2015-2016

Hawaii-Pacific American Cancer Society, Board Member 2012-2014

Guam Workforce Investment Board, Board Member 2008-2010

Guam American Cancer Society Advisory Board, Member since 2010

AWARDS RECEIVED

1994 President's Excellence Award for "Secretary of the Year"

2002 President's Excellence Award for "Excellence in Customer Service"



FIRST NOTICE of Public Hearing – Thursday, April 18, 2019 beginning at 9:00 a.m.

1 message

Senator Therese Terlaje <senatorterlajeguam@gmail.com>

Thu, Apr 11, 2019 at 9:52 AM

To: Speaker's Office <speaker@guamlegislature.org>, Vice Speaker Telena Cruz Nelson <senatortcnelson@guamlegislature.org>, Office of Senator Shelton Guam Legislature

<officeofsenatorshelton@guamlegislature.org>, "Office of Senator Kelly Marsh (Taitano), PhD."

<office.senatorkelly@guamlegislature.org>, Senator Regine Biscoe Lee <senatorbiscoelee@guamlegislature.org>, "Senator Joe S. San Agustin" <senatorjoessanagustin@gmail.com>, Senator Therese Terlaje <senatorterlajeguam@gmail.com>, Senator Clynt Ridgell <sen.cridgell@teleguam.net>, Senator Jose Pedo Terlaje <senatorpedo@senatorjpterlaje.com>, Senator Sabina Perez <office@senatorperez.org>, Senator Wil Castro <wilcastro671@gmail.com>, Senator Louise Borja Muna <senatorlouise@gmail.com>, Senator Telo Taitague <senatortelot@gmail.com>, Senator James Moylan <senatormoylan@guamlegislature.org>, "Senator Mary C. Torres" <senatormary@guamlegislature.org>

Cc: phnotice@guamlegislature.org

Bcc: lifestyleeditor@glimpsesofguam.com, carlsonc@pstripes.osd.mil, dcrisost@guam.gannett.com, dmgeorge@guampdn.com, The Post Editor in Chief <editor@postguam.com>, editor@saipantribune.com, michael ko <qktv23@hotmail.com>, quam@pstripes.osd.mil, Jason Salas <jason@kuam.com>, John Oconor <john@postquam.com>, Jon Anderson <iontalk@gmail.com>, KISH <kstokish@gmail.com>, life@guampdn.com, mabuhaynews@yahoo.com, Guam PDN <news@guampdn.com>, Sorensen Pacific Broadcasting <news@spbguam.com>, nick@kuam.com. Bruce Hill <pacificiournalist@gmail.com>, parroyo@k57.com, KPRG Guam <pdkprg@gmail.com>, Phill Leon Guerrero <phill@spbquam.com>, publisher@glimpsesofquam.com, rlimtiaco@guampdn.com, Sabrina Salas <sabrina@kuam.com>, Steve Limtiaco <slimtiaco@quampdn.com>, Manny Cruz <cruzma812@gmail.com>, Jerick Sablan <ipsablan@guampdn.com>, K57 <news@k57.com>, KPRG <admin.kprg@gmail.com>, Krystal Paco <krystal@kuam.com>, Maria Louella Losinio <louella.losinio@gmail.com>, Pacific Island Times <pacificislandtimes@gmail.com>, cherrie@mvariety.com, emmanuel@mvariety.com, junhan@mvariety.com, bryan@mvariety.com, businesseditor@glimpsesofguam.com, Patti Rodriguez <parroyo@spbguam.com>, heugenio@guampdn.com, raygibsonshow@gmail.com, Carmen Terlaje <carmen@kuam.com>, Mar-Vic Cagurangan <publisher@pacificislandtimes.com>, pattiontheradio@yahoo.com, Kelly Park <kcn.kelly@gmail.com>, akaur@gannett.com, Desk Editor <deskeditor@postguam.com>, Duncan McCully <duncan@guam.net>, Torgun Smith <torgun@gntf.org>, Mike Um <michaelum@gmail.com>, Theresa Obispo <tcobispo@gmail.com>, vangie1@gmail.com, sarah thomas nededog <sarahtn56@gmail.com>

April 11, 2019

MEMORANDUM

To:

All Senators, Stakeholders and Media

From:

Senator Therese M. Terlaje

Chairperson, Committee on Health, Tourism, Historic Preservation, Land and Justice

Subject:

FIRST NOTICE of Public Hearing - Thursday, April 18, 2019 beginning at 9:00 a.m.

Håfa Adai!

Please be advised that the Committee on Health, Tourism, Historic Preservation, Land and Justice will convene a public hearing on **Thursday, April 18, 2019 beginning at 9:00 a.m.** in *I Liheslaturan Guåhan's* Public Hearing Room (Guam Congress Building, Hagåtña).

On the agenda are the following items:

- <u>Bill 63-35 (COR)</u>- Therese M. Terlaje- An Act to Add a New (d) to § 77125, Chapter 77, Title 21, Guam Code Annotated, Relative to Approving and Authorizing the Guam National Tennis Federation to Assign its Lease to its Successor Entity and for the Guam National Tennis Federation, Inc. to Enter into a Leasehold Mortgage Pursuant to § 77125 (b) (2) of Chapter 77, Title 21, GCA.
- Confirmation Hearing to serve as Members of the Board of Trustees, Guam Memorial Hospital Authority for the following executive appointees:
 - Michael J. Um, MD
 - Theresa C. Obispo
 - Evangeline F. R. Allen
 - Sarah M. Thomas-Nededog

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We look forward to your attendance and participation. Si Yu'os Ma'ase!

Office of Senator Therese M. Terlaje

Committee on Health, Tourism, Historic Preservation, Land and Justice I Mina'trentai Singko na Liheslaturan Guåhan 35th Guam Legislature

Office Location: Ada Plaza Center, Suite 207, 173 Aspinall Avenue, Hagåtña, Guam 96910 Mailing address: Guam Congress Building, 163 Chalan Santo Papa, Hagåtña, Guam 96910

T: (671) 472-3586 F: (671) 969-3590 Email: senatorterlajeguam@gmail.com

website: www.senatorterlaje.com

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First notice PH 4.18.19_GNTF Bill & GMHA BOT CH_TMT.pdf



April 11, 2019

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We look forward to your attendance and participation. Si Yu'os Ma'ase!

Wreckage confirmed to be from crashed Japanese F-35 fighter

TOKYO (Reuters) - Search and rescue teams found wreckage belonging to a Japanese Lockheed Martin F-35 stealth fighter that disappeared on Tuesday over the Pacific Ocean close to northern Japan, a military spokesman said on Wednesday.

"We_recovered_the_wreckage=and

Self Defense Force as needed. The Pentagon said it was monitoring the situation.

A U.S. military short take off and landing F-35B crashed near the Marine

A U.S. military short take off and landing F-35B crashed near the Marine Corps Air Station Beaufort in South Carolina in September prompting a temporary grounding of the aircraft.



Committee On Health, Tourism, Historic Preservation, Land and Justice



SENATOR THERESE M. TERLAJE

FMina trentai Singko na Liheslaturan Guahar

PUBLIC HEARING • 9:00 AM • Thursday, April 18, 2019
Guam Legislature Public Hearing Room, Guam Congress Building, Hagatña
AGENDA:

- Bill 63-35 (COR) Therese M. Terlaje: An Act to Add a New (d) to § 77125, Chapter 77, Title 21, Guam Code Annotated, Relative to Approving and Authorizing the Guam National Tennis Federation to Assign its Lease to its Successor Entity and for the Guam National Tennis Federation; Inc. to Enter into a Leasehold Mortgage Pursuant to § 77125 (b) (2) of Chapter 77, Title 21, GCA.
- Confirmation Hearing to serve as Members of the Board of Trustees, Guaman Memorial Hospital Authority: Michael J. Um, MD, Theresa C. Obispo, Evangeline F. R. Allen, Sarah M. Thomas-Nededog.

If you require any special accommodations or for further information, please contact the Office of Senator Therese M. Terriage at 472-3586. Testimonies may be submitted to our office at Ada Plaza Center, Suite 207, 173 Aspinall Avenue, Hagatria, Guarn 98310 to the Guarn Congress Building, or via email at senatorterial eguarn (Ogmail.com. The hearing will broadcast on local television, GTA Channel 21, Docomo Channel 117/60.4 and stream online via I Lineslaturan Guahan's live feed at http://www.guarniegislature.com/five-feed htm. This ad is paid for with government funds.



Senator Therese Terlaje <senatorterlajeguam@gmail.com>

SECOND NOTICE of Public Hearing – Thursday, April 18, 2019 beginning at 9:00 a.m.

1 message

Senator Therese Terlaje <senatorterlajeguam@gmail.com>

Mon, Apr 15, 2019 at 8:11 PM

To: Speaker's Office <speaker@guamlegislature.org>, Vice Speaker Telena Cruz Nelson <senatortcnelson@guamlegislature.org>, Office of Senator Shelton Guam Legislature

<officeofsenatorshelton@guamlegislature.org>, "Office of Senator Kelly Marsh (Taitano), PhD."

<office.senatorkelly@guamlegislature.org>, Senator Regine Biscoe Lee <senatorbiscoelee@guamlegislature.org>, "Senator Joe S. San Agustin" <senatorjoessanagustin@gmail.com>, Senator Therese Terlaje <senatorterlajeguam@gmail.com>, Senator Clynt Ridgell <sen.cridgell@teleguam.net>, Senator Jose Pedo Terlaje <senatorpedo@senatorjpterlaje.com>, Senator Sabina Perez <office@senatorperez.org>, Senator Wil Castro <wilcastro671@gmail.com>, Senator Louise Borja Muna <senatorlouise@gmail.com>, Senator Telo Taitague <senatortelot@gmail.com>, Senator James Moylan <senatormoylan@guamlegislature.org>, "Senator Mary C. Torres" <senatormary@guamlegislature.org> Cc: phnotice@guamlegislature.org

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April 15, 2019

MEMORANDUM

To:

All Senators, Stakeholders and Media

From:

Senator Therese M. Terlaje, Chairperson

Committee on Health, Tourism, Historic Preservation, Land and Justice

SECOND NOTICE of Public Hearing – Thursday, April 18, 2019 beginning at 9:00 Subject:

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We look forward to your attendance and participation. Si Yu'os Ma'ase!

Office of Senator Therese M. Terlaje

Committee on Health, Tourism, Historic Preservation, Land and Justice

I Mina'trentai Singko na Liheslaturan Guåhan

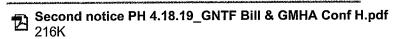
35th Guam Legislature

Office Location: Ada Plaza Center, Suite 207, 173 Aspinall Avenue, Hagåtña, Guam 96910 Mailing address: Guam Congress Building, 163 Chalan Santo Papa, Hagatña, Guam 96910

F: (671) 969-3590 Email: senatorterlajeguam@gmail.com T: (671) 472-3586

website: www.senatorterlaje.com

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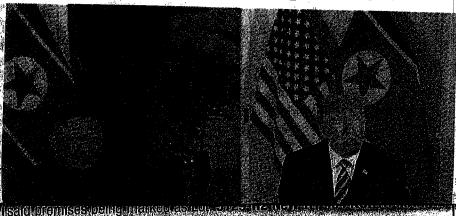
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summit if US changes stance



CORPS Tamuning/Tumon/Harmon

Committee On Health, Tourism, Historic Preservation, Land and Justice

VB.



SENATOR THERESE M. TERLAJE

l Mina trentai Singko na Liheslaturan Guahan

PUBLIC HEARING • 9:00 AM • Thursday, April 18, 2019
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 Memorial Hospital Authority: Michael J. Um, MD, Theresa C. Obispo, Evangeline F.
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Confirmation Hearing for GMHA Board of Trustees Appointment

1 message

71114017

Senator Therese Terlaje <senatorterlajeguam@gmail.com> To: Theresa Obispo

Mon, Apr 1, 2019 at 4:40 PM

April 01, 2019

Transmitted via electronic mail

Theresa C. Obispo 165A Balako St. Barrigada, Guam 96913

Re: Confirmation Hearing for GMHA Board of Trustees Appointment

Håfa Adai Theresa,

Congratulations! The Committee on Health, Tourism, Historic Preservation, Land and Justice has received your Board Appointment Packet from the Office of the Governor of Guam, to become a Member of the Guam Memorial Hospital Authority, Board of Trustees.

This letter is to inform that your confirmation hearing has been scheduled for Thursday, April 18, 2019 beginning at 9:00 a.m. in the Public Hearing Room of the Guam Congress Building in Hagåtña.

As part of the confirmation hearing process, you are asked to provide oral testimony supporting your nomination. We recommend that your testimony consist of a brief summary of your professional background. community engagement, qualifications for the position and willingness to serve.

Please also be prepared to answer various questions proffered by the panel related to the duties of the GMHA Board of Trustees and/or various topics concerning the GMHA.

You are welcome to invite your family, friends and/or colleagues to provide oral testimony in support of your appointment. Oral testimony should be a valuation of your skills, accomplishments and character, which support your appointment as a member of the GMHA Board of Trustees and should be limited to five (5) minutes.

Written testimony in support of your nomination can also be provided to the committee. All written testimony should be received by the committee no later than two (2) days before the public hearing date via email to senatorterlajeguam@gmail.com; or hand delivery to the Office of Senator Therese M. Terlaje at Ada Plaza Center, Suite 207, 173 Aspinall Avenue, Hagåtña, Guam 96910; or to the mail room of the Guam Congress Building, 163 Chalan Santo Papa, Hagåtña, Guam.

Should you have any questions or concerns, please do not hesitate to contact my office at (671) 472-3586.

Si Yu'os Ma'åse', Therese M. Terlaje Chairperson

Attachment: GMHA Board of Trustees, Duties & Responsibilities;

§80105-§80108 of Ch. 80, Title 10, Guam Code Annotated--

Office of Senator Therese M. Terlaje

Committee on Health, Tourism, Historic Preservation, Land and Justice

I Mina'trentai Singko na Liheslaturan Guåhan

35th Guam Legislature

Office Location: Ada Plaza Center, Suite 207, 173 Aspinall Avenue, Hagåtña, Guam 96910

Mailing address: Guam Congress Building, 163 Chalan Santo Papa, Hagatña, Guam 96910

T: (671) 472-3586 F: (671) 969-3590 Email: senatorterlajeguam@gmail.com

website: www.senatorterlaje.com

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2 attachments

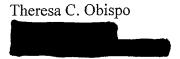
Confirmation Hearing Notice_Theresa Obispo_GMHA BOT_04.18.19.pdf

Title 10 - Health & Safety.pdf



April 01, 2019

Transmitted via electronic mail



Re: Confirmation Hearing for GMHA Board of Trustees Appointment

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Si Yu'os Ma'åse',

Therese M. Terlaje

Chairperson

Attachment: GMHA Board of Trustees, Duties & Responsibilities;

§80105-§80108 of Ch. 80, Title 10, Guam Code Annotated



I Mina'trentai Singko na Liheslaturan Guåhan Office of Senator Therese M. Terlaje

Committee on Health, Tourism, Historic Preservation, Land and Justice

Date:

Thursday, April 18, 2019

Time:

9:00 AM

Theresa C. Obispo, to serve as Member of the Board of Trustees, Guam Memorial Hospital Authority (GMHA)

	NAME	ADDRESS	CONTACTNO	E MAII	Type of T		Support Yes No
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2	Jane C. Brokocko	152A Chalan Famha, Nelvot	68 8 7987	janegu Chrhagmila	/		
3	SHIRIFY CAMZ	102 San Vicente Dr. Brun	687 2949	Sacno 74 @ mad. com			
4_	Julie A. Cour	144 Balako St. Burr.	687-3286	Inlie a cruze gmail co			
5	ROSE E. Manalom	(tro Dardan Pd. Inarajan Gu	CATHARTI	r-floresoliego@gmail-com			V
6	Michele M. Ada	165 Balako & Leyang	689-5994	Micheleada 74@ gmail			\langle
7	MAL OBISDO	169 A BACA120 ST	899-4992	nnel.obspodquam,ga/	- 1		
8	Benita Mangluna	GMH	988-1010	benita. manglina@ gmha-ord			/
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I Mina'trentai Singko na Liheslaturan Guåhan Office of Senator Therese M. Terlaje

Committee on Health, Tourism, Historic Preservation, Land and Justice

Date:	Thursday, April 18, 2019	Time: 9:00 AM
Date.	1 mursuay, April 10, 2019	1 Ime: 9:00 AIVI

Theresa C. Obispo, to serve as Member of the Board of Trustees, Guam Memorial Hospital Authority (GMHA)

				Type of Testimony		Suppor	
NAME	ADDRESS	CONTACT NO.	E-MAIL	WRITTEN	ORAL	Yes	
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Christian Boria						V	
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I Mina'trentai Singko na Liheslaturan Guåhan Office of Senator Therese M. Terlaje

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					Type of Testimony WRITTEN ORAL		Suppor Yes N	
	NAME	ADDRESS	CONTACT NO.	E-MAIL	WRITTEN	ORAL	Yes	No
1	Nove							
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agusto.aflague@gmail.com	louise.atalig@gmail.com
am800guam@gmail.com	m.salaila@yahoo.com
amcborja@gmail.com	mabuhaynews@yahoo.com
angela@senatorjpterlaje.com	mahoquinene@guam.net
ariana.villaverde@guam.gov	makepeacematthew@gmail.com
artemiorh@gmail.com	malainse@gmail.com
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bina@ghra.org	matt.sablan@agriculture.guam.gov
bmkelman@guampdn.com	
bshringi@moylans.net	mcarlson@guamlegislature.org
businesseditor@glimpsesofguam.com	mcbordallo@guamwaterworks.org
bwloc.senatorlee@gmail.com	mcogadmin@teleguam.net
carlo.branch@gmail.com	McPherson.Kathryn@abc.net.au
carlo.branch@guamlegislature.org	mcruz@hitradio100.com
carlsonc@pstripes.osd.mil	melanie.brennan@dya.guam.gov
cathy.senatorsa@gmail.com	melinda.sanchez@guam.gov
ccastro@guamchamber.com.gu	melvin.tabilas@guam.gov
ccharfauros@guamag.org	michael.borja@land.guam.gov
cepeda.alanj@gmail.com	michael.senatorsa@gmail.com
cfvalencia@guamlegislature.org	michael.weakley@guam.gov
cgogue@guampdsc.net	mis@guamlegislature.org
charlene@senatorperez.org	mjduenas@ghura.org
cheryl@senatormuna.com	mlwheeler2000@yahoo.com
chirag.speakertmb@gmail.com	mohernande@guampdn.com
chris@senatorjpterlaje.com	monty.mcdowell@amiguam.com
christine.quinata@takecareasia.com	mwatanabe@guampdn.com
cierra.senatorlee@gmail.com	natasha@toduguam.com
claudia.acfalle@gsa.guam.gov	nathan.denight@visitguam.org
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clerks@guamlegislature.org	neil@postguam.com			
clyntridgell@guamlegislature.org	news@guampdn.com			
clyntridgellforsenator@gmail.com	news@spbguam.com			
cme.guam@gmail.com	nick@kuam.com			
coaa.staff@guamlegislature.org	norman.aguilar@guamcc.edu			
cor@guamlegislature.org	office.senatorkelly@guamlegislature.org			
corguamlegislature@gmail.com	office@senatorperez.org			
cyrus@senatorperez.org	officeofsenatormoylan@guamlegislature.org			
daelene@senatorjpterlaje.com	officeofsenatorshelton@guamlegislature.org			
dan.senatorsa@gmail.com	oliviampalacios@gmail.com			
danblas49@gmail.com	onohi671@gmail.com			
dcrisost@guam.gannett.com	orleen.villasoto@guamlegislature.org			
divider_j_jimenez@hotmail.com	pacificjournalist@gmail.com			
dlmorcilla@hotmail.com	parroyo@k57.com			
dmgeorge@guampdn.com	pdkprg@gmail.com			
edelynn1130@hotmail.com	phill@spbguam.com			
editor@pacificislandtimes.com	pj.senatorsa@gmail.com			
editor@postguam.com	pmblas@ite.net			
editor@saipantribune.com	president@ghra.org			
eduardo.ordonez@clb.guam.gov	procurement@guamlegislature.org			
efnapoli@ghura.org	publisher@glimpsesofguam.com			
egrajek@guamlegislature.org	raunderwood@uguam.uog.edu			
ehaimin@guamlegislature.org	ray@guam-peals.org			
eo@guamrealtors.com	rennae@guamlegislature.org			
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fes22744@gmail.com	reporters@kuam.com			
float51@hotmail.com	responsibleguam@gmail.com			
francescacc.guamlegislature@gmail.com	rey.vega@gbhwc.guam.gov			
francine@senatorperez.org	richard@senatorperez.org			
frank.lujan@doa.guam.gov	rick.agustin@grta.guam.gov			
gerard.toves@dol.guam.gov	rikki@guamlegislature.org			
gerry@postguam.com	rlimtiaco@guampdn.com			
gerrypartido@gmail.com	robert@postguam.com			
gktv23@hotmail.com	roland.senatorkelly@gmail.com			
glenn.leonguerrero@dpw.guam.gov	rollymanuntag@gmail.com			
guam@pstripes.osd.mil	roryforguam@gmail.com			
guamnativesun@yahoo.com	rosanne.ada@gddc.guam.gov			
hazel.estrellado@guamlegislature.org	rose.senatorsa@gmail.com			
Hill.Bruce@abc.net.au	rsimisalas@gmail.com			
hope.senatorsa@gmail.com	rstopasna@ghura.org			

horeckylaw@teleguam.net	sabina@senatorperez.org			
ian.taitano@guam.gov	sabinaefloresperez@gmail.com			
ihernandez@guamlegislature.org	sabrina@kuam.com			
info@chinesetimesguam.com	sarah.elmore@guamlegislature.org			
jack.hattig@cltc.guam.gov	sen.cridgell@teleguam.net			
james.mcdonald@cqa.guam.gov	sen.wilcastro@gmail.com			
janela.carrera@guam.gov	senatorbiscoelee@guamlegislature.org			
jangoco57@gmail.com	senatorjoessanagustin@gmail.com			
jason@kuam.com	senatorlouise@gmail.com			
jayne.flores@guam.gov	senatormary@guamlegislature.org			
jbenavente@gpagwa.com	senatorpedo@senatorjpterlaje.com			
jennifer.lj.dulla@gmail.com	senatortcnelson@guamlegislature.org			
jermaine.alerta@gddc.guam.gov	senatortelot.jason@gmail.com			
jessica@ghra.org	senatortelot.kris@gmail.com			
joanaguon@gmail.com	senatortelot.rowena@gmail.com			
joanne.senatorsa@gmail.com	senatortelot@gmail.com			
joanne@guamlegislature.org	senatorterlajeguam@gmail.com			
joe.mesa@wilcastro.com	senjvespaldon@gmail.com			
joe.san.agustin@gvao.guam.gov	sgtarms@guamlegislature.org			
joe.senatorsa@gmail.com	sgumataotao@guamcourts.org			
joe@toduguam.com	sheltonforguam@gmail.com			
joejmmesa@gmail.com	siedpocaigue@gmail.com			
joesa@guamlegislature.org	sitarose2@yahoo.com			
joey.sannicolas@gfd.guam.gov	slimtiaco@guampdn.com			
john@postguam.com	sonedera-salas@guamlegislature.org			
johnny.sablan@dca.guam.gov	speaker@guamlegislature.org			
johntaoconnor@gmail.com	sphattori@guampdsc.net			
jon.calvo@guam.gov	stephanie.speakertmb@gmail.com			
jonfernandez@gdoe.net	stephanie@hinatsalaw.com			
jontalk@gmail.com	stephen.senatorsa@gmail.com			
joseph.senatorsa@gmail.com	tcastro@guam.net			
josh.wilson.guamlegis@gmail.com	tcruznelson@gmail.com			
joway97@gmail.com	team5andahalfstar@gmail.com			
jpmanuel@gmail.com	telo.taitague@visitguam.org			
jqlizama@guamcourts.org	therese.hart.writer@gmail.com			
julian.c.janssen@gmail.com	tinamunabarnes@gmail.com			
juliette@senatorada.org	tjtaitano@cs.com			
kaitre97@gmail.com	tony.babauta@guam.gov			
kate.baltazar@gmail.com	tony.benavente@guam.gov			
kcharfauros74@gmail.com	tritten@pstripes.asd.mil			
kcn.kelly@gmail.com	ttbenavente@gmail.com			

keepinginformed.671@gmail.com	tterlaje@guam.net			
kelly.toves@mail.house.gov	vanessa.senatorsa@gmail.com			
kevin.kerrigan@grmc.gu	vfe.20160904.john.calvo@noaa.gov			
kevin@postguam.com	walter.leonguerrero@epa.guam.gov			
khmg@hbcguam.net	wilcastro671@gmail.com			
koreannews@guam.net	william.reyes@dpr.guam.gov			
koreatv@kuentos.guam.net	winston.senatorsa@gmail.com			
krystal.paco@guam.gov	xiosormd@gmail.com			
krystal.senatorsa@gmail.com	xiosormd@yahoo.com			
kstokish@gmail.com	ylee2@guam.gannett.com			
kstonews@ite.net	yourvoice.guam@gmail.com			
lauri.tumaneng@guam.gov	youthcongressguam@gmail.com			
law@guamag.org	yvonne.naputi@westcare.com			
lea.guahan@gmail.com				
lea.santos@gcec.guam.gov				
legislativecounsel@guamlegislature.org	Updated as of 3.11.19			
lester.carlson@bbmr.guam.gov				
life@guampdn.com				

Thursday, April 18, 2019

9:00 AM

AGENDA

- Bill No. 63-35 (COR) Therese M. Terlaje "AN ACT TO ADD A NEW (d) to § 77125, CHAPTER 77, TITLE 21, GUAM CODE ANNOTATED, RELATIVE TO APPROVING AND AUTHORIZING THE GUAM NATIONAL TENNIS FEDERATION TO ASSIGN ITS LEASE TO ITS SUCCESSOR ENTITY AND FOR THE GUAM NATIONAL TENNIS FEDERATION, INC. TO ENTER INTO A LEASEHOLD MORTGAGE PURSUANT TO § 77125 (b) (2) OF CHAPTER 77, TITLE 21, GCA. "
- Confirmation Hearing to serve Members of the Board of Trustees, Guam Memorial Hospital Authority (GMHA):
 - Michael J. Um, MD.
 - Theresa C. Obispo
 - o Evangeline F. R. Allen
 - Sarah M. Thomas-Nededog

The hearing will broadcast on local television, GTA Channel 21, Docomo Channel 117/60.4 and stream online via <u>I Liheslaturan Guåhan's live feed.</u>

A recording of the hearing will be available online via <u>Guam Legislature Media</u> on YouTube after the hearing. If written testimonies are to be presented at the Public Hearing, the Committee requests that copies be submitted prior to the public hearing date and should be addressed to Senator Therese M. Terlaje. Testimonies may be submitted via hand delivery to the Office of Senator Therese M. Terlaje at Ada Plaza Center, Suite 207, 173 Aspinall Avenue, Hagåtña, Guam; to the mail room of the Guam Congress Building, 163 Chalan Santo Papa, Hagåtña, Guam; or via email to senatorterlajeguam@gmail.com. In compliance with the Americans with Disabilities Act, individuals requiring special accommodations or services should contact the Office of Senator Therese M. Terlaje at (671) 472-3586 or by sending an email to senatorterlajeguam@gmail.com.

We look forward to your attendance and participation.

Si Yu'os Ma'åse

Hafa Adai and Good Morning Madame Chair of the Committee on Health, Tourism,
Historic Preservation, Land and Justice Senator Therese Terlaje and all Senators of the
35th Guam Legislature present here today. My name is Theresa Obispo and I sit before
you to present my testimony supporting my nomination as a Member of the Guam
Memorial Hospital Authority, Board of Trustees. I am the daughter of Henry Sahagon
and Julie Ada Cruz. I am the second oldest of 7 children, 5 girls and 2 boys. I live in
the beautiful village of Barrigada and I have resided there all my 48 years of life. I am
married to Rommel Obispo and we have a daughter named Meagan who is currently
attending Hawaii Pacific University and will be returning this summer to finish her last 2
years at the University of Guam.

In my packet I provided a copy of my professional background and community involvement. Majority of my working background has been spent at the Bank of Guam. I started as a telephone operator and with my commitment, loyalty and determination to do good work, for almost 30 years I have been given the opportunity to contribute and add value in the areas of operations, loans, and administration and the last 13 years working in Human Resources and currently serving as the Senior Vice President of HR. I graduated with an undergraduate degree in Business Finance and received my Masters in Business Administration from the University of Phoenix. I attended the Pacific Coast Banking School and in 2017 I received a graduate level certificate in the Business of Banking and a Leadership Certificate from the Foster School of Business at

the University of Washington. I currently hold a Senior Professional in Human Resources Certification from both the Human Resources Certification Institute and the Society for Human Resources Management. These certifications distinguish me as an expert in the field of Human Resources.

One area of my outreach to the community is spent supporting the American Cancer Society as a member on the Guam Advisory Board and a member on the Hawaii-Pacific Board. I believe in their purpose and their mission of saving lives, celebrating lives, and leading the fight for a world without cancer. My family has benefited from the work that they do and the support that they provide and I will be forever grateful. The other area of outreach is spent coaching and mentoring teenagers and young adults during my personal time. Although I did not think this was the case at the time and maybe some of you can relate, I can say that as a teenager and a young adult, I was once lost. I have learned a great deal through many years of trial and error and I believe I would have greatly benefited from a coach or mentor who could have guided me through the many challenges and obstacles I encountered through life. It is through this realization that I decided to help the next generation by sharing my experiences in hopes to guide them to their higher purpose.

Lastly I would to share with you that I worked for the Guam Memorial Hospital back in the mid 1980's as a summer intern in the Personnel division section. My parents both retired from Guam Memorial Hospital and so I practically grew up experiencing the family spirit that existed amongst the employees back then. I also have numerous family members who have spent their career doing the best work they can to maintain

and elevate the level of care at our only public hospital. This has become personal for I believe the torch is being passed to me and I will be honored to represent the people of Guam in this capacity and I will do my very best to protect the interest of our people if I am given the opportunity to serve on the Guam Memorial Hospital Authority, Board of Trustees. I bring my expertise in banking and human resources to the board and more importantly my love for people and my passion for making a difference through service to others.

Si Yuus Maase

Theresa Obispo

MARIA EUGENIA H. LEON GUERRERO

181 Jose Q. Pangelinan St. Yona, GU 96915 | 671.797.1595 | leonguerrero.m@gmail.com

April 17, 2019

Senator Therese M. Terlaje Chairperson, Committee on Health, Tourism, Historic Preservation, Land and Justice

Subject: Confirmation Hearing for Theresa C. Obispo, Board of Trustees, Guam Memorial Hospital Authority.

Buenas yan Håfa ådai Senator Terlaje, as well as the other honorable members of the Committee on Health, Tourism, Historic Preservation, Land and Justice. Si yu'os ma'åse for the opportunity to provide testimony in support of Theresa C. Obispo, who has been appointed to serve on the Board of Trustees for the Guam Memorial Hospital Authority.

I have known Theresa personally and professionally for more than 20 years. She began working at Bank of Guam in 1989, and she was my Dad's secretary for about two years in the mid 90's. From her humble beginnings she proved her value through many different areas of bank, from customer service, branch operations, consumer lending, to human resources. Coming from a very large family with modest means, she worked her way through to earn her Bachelor's Degree as well as her Human Resource certifications. I also had the pleasure of attending and graduating with Theresa at the Pacific Coast Banking School in Seattle, Washington.

For the last three years I have worked very closely with Theresa as part of Bank of Guam's Senior Leadership Team. She is key player in our strategic initiatives, which include transformation of our customer's experience. The most important ingredient for customer experience, of course, are our employees. As the leader of our Human Resources group, Therese has ensured that the entire employee lifecycle is consistent with the customer experience that we seek to deliver, from recruitment, to training, to development, to performance evaluation, to retirement.

It's fair to say that under Theresa's leadership the Bank's Human Resources function has advanced tremendously. The demands on HR professionals have increased with growing regulations, the pace of technology, and changing employee demographics and expectations. Theresa has stayed on top of these demands, positioning the Bank for future progress and never forgetting her role: to be a voice and an advocate for employees, ensuring their welfare and success.

If Theresa is confirmed to the Board of Trustees, the Hospital will be gaining a very valuable resource. Her wisdom, experience, and integrity will surely guide our island's only public hospital to a more stable position. She is a woman who leads from the heart, but also recognizes when swift action is required and follows through with urgency. I am pleased to offer my unwavering endorsement of Theresa to the Hospital's Board of Trustees. I am confident she will do great things.

Respectfully,

Maria Eugenia H. Leon Guerrero



COMMITTEE REPORT DIGEST

I. OVERVIEW

The Committee on Health, Tourism, Historic Preservation, Land and Justice convened a public hearing on Thursday, April 18, 2019 at 9:00 AM in *I Liheslatura's* Public Hearing Room. Among the items on the agenda was the consideration of the appointment of Theresa C. Obispo to serve as a Member of the Guam Memorial Hospital Authority Board of Trustees, and whose appointment history is as follows:

- Appointed by *I Maga'hågan Guåhan* on March 25, 2019, to serve at the pleasure of the Governor;
- Appointment packet forwarded to I Lilieslatura on March 27, 2019;
- Appointment packet forwarded to this committee for public consideration on March 29, 2019.

Public Notice Requirement

Notices were disseminated via e-mail to all senators and all main media broadcasting outlets on April 11, 2019 and again on April 15, 2019. The notice was also published in the Guam Daily Post on April 11 and April 15, 2019.

Senators Present

Senator Therese M. Terlaje, Chairperson Senator Sabina Flores Perez, Vice-Chairperson Senator Wil Castro Senator Kelly Marsh Taitano, PhD., Committee Member Senator Régine Biscoe Lee

Appearing Before the Committee:

Janice C. Quichocho Theresa C. Obispo

II. SUMMARY OF TESTIMONY & DISCUSSION

The public hearing was Called-to-Order at 9:03 AM.

Chairperson Therese Terlaje:

Now we are going to hear the next agenda item relative to the appointment of Theresa C. Obispo as a member of the Guam Memorial Hospital Board of Trustees. Ms. Obispo and Janice Quichocho. There are many people who signed up in support of Ms. Obispo including Shirley Cruz, Julie Cruz, Rose Manglona, Michelle Ada, Obispo, Benito

Manglona, Lillian Posadas, and Darlene Borja. So, Ms. Quichocho you may begin with your testimony and we've already read all the GMH requirements for the board or their duties and had that type of introduction, so I think we'll just proceed with the testimony, Ms. Quichocho.

Janice Quichocho:

Thank you, madam chair, actually I'm here to read Maria Eugenia Herrera Leon Guerroro's testimony. She would have loved to be present to provide her oral testimony, but she submitted and writing, and I'd offered to read it for her.

Chairperson Therese Terlaje:

All right thank you.

Janice Quichocho:

Please see attached testimony by Maria Eugenia H. Leon Guerrero read by Janice Quichocho.

Chairperson Therese Terlaje:

Thank you, Ms. Quichocho, for reading Maria Leon Guerrero's testimony. Please thank her for us for that testimony. We're very grateful to hear from someone who has had that type of experience working alongside you. And now Ms. Obispo we'll hear from you.

Theresa C. Obispo:

Please see attached testimony for Theresa C Obispo.

Chairperson Therese Terlaje:

Si Yu'os ma'âse' Ms. Obispo. I want to thank you for your willingness to accept this nomination and I think it's a great addition to the board that you have this background in HR and your background in in the community. I want to thank you also for your service as the member of the Pacific American Cancer Society and in Hawaii and the chairperson of the American Cancer Society and a member of the Guam American Cancer Society advisory board. All of those and all of your work in the community, I saw the other organizations that you've also committed to and so I want to thank you for all of that. I have a couple questions. First of all, I know that you're currently a member of the Bank of Guam. Do you think that being a member of the Bank of Guam and I'm raising this because this has been raised in the media with other nominations from the Bank of Guam sitting on boards just because of the relation to the current governor, do you think that that poses any conflict for you? Would you be able to act independently on this board?

Theresa C. Obispo:

Yes, I will be able to and if there are any situations or issues that arise related to Bank of Guam, I will recuse myself.

Chairperson Therese Terlaje:

Do you have any continuing business interests outside your employment? I don't see any on your packet. But do you have any that might pose a conflict of interests for you to serve as a member at the board?

Theresa C. Obispo:

No ma'am not at this time.

Chairperson Therese Terlaje:

Do you think you will be able to attend regular board meetings and participate in the committee meetings of the that the board members have been asked to participate in?

Theresa C. Obispo:

Yes, I will.

Chairperson Therese Terlaje:

And as to administrative and financial matters, do you think you'll be comfortable to really give oversight, to ask the questions that are not being asked, and to demand answers before they move on them?

Theresa C. Obispo:

Yes. Well, I'm known for calling out the elephant in the room and challenging the status quo so yes, I'll be able to.

Chairperson Therese Terlaje:

I'm glad to hear that. And so, as I asked the other nominee about transparency, I just wanted to press with you that yes the public is very much looking at GMH. We want to see progress at GMH. We want to see consistency and so we're very happy so far with the transparency. But I think the board plays a very key role in this because it's the board that has actual written minutes and the board that creates the record of what was discussed what the priorities are right that's where we're going to determine what the priorities of GMH were and so I guess I'm just asking if you're willing to insist on this type of transparency and that all things we put on the record.

Theresa C. Obispo:

Absolutely.

Chairperson Therese Terlaje:

Thank you and so then as to being continuously ready for CMS, GMH's promise to do that, are you as a board member willing to contribute to that?

Theresa C. Obispo:

Yes.

Chairperson Therese Terlaje:

And ensure that they keep that promise. It's really what we're looking for right.

Theresa C. Obispo:

I will.

Chairperson Therese Terlaje:

And finally, I want to ask your thoughts on the billing and collection practices in general at GMH because this has been one of the findings on the recent audit. Do you have any thoughts on that?

Theresa C. Obispo:

Yes, and thank you for sharing that earlier, as I sat back here listening to you share that in the earlier nomination. I have background in those specific areas and I'm ready to share that with the board.

Chairperson Therese Terlaje:

Great. I have no further questions, but I want to thank you again and I'd like to ask the other senators, Senator Perez, if you have any questions.

Senator Sabina Perez:

Hi good morning. Thank you for being here and accepting the nomination. Those are really great questions that the chair has asked. I just want to add, what do you see your role as being part of the board. How would you like to contribute what do you see your role in being part of the board of GMH?

Theresa C. Obispo:

There are several things that I consider to be my strengths. My strategy going in is taking a look at the strategic action plans and bringing my expertise in both banking and human resources. There are a great number of employees at the hospital and my

background in human resources. I'd like to be able to share some of the things that help to engage employees and have them understand you know the importance of their work and really tying it to what's meaningful for them because when employees are tied to the work that they do and they understand the impact and it's meaningful to them. You get more engaged and productive employees, so I think that's one of the things that has helped me to help Bank of Guam become one of the employers of choice and I'd like to take that and bring that to the hospital.

Senator Sabina Perez:

Thank you. Have you had that have you had the opportunity to look at the HR practices currently at the hospital?

Theresa C. Obispo:

Not at the hospital but more particularly for the government of Guam, not in its entirety I have an idea and I see that there are many differences with the government of Guam and the private sector so those are the things that I initially will took a look at and identify the differences.

Senator Sabina Perez:

What sort of improvements do you envision happening at our hospital?

Theresa C. Obispo:

I envision the Guam Memorial Hospital being the first choice, top of line when our people need to get health care.

Senator Sabina Perez:

That's wonderful. Thank you. Thank you for that vision. Yes, that's all the questions I have.

Theresa C. Obispo:

Thank you.

Chairperson Therese Terlaje:

Thank You. Senator Castro. I'd like to recognize the presence of senators Kelly Marsh Taitano and senator Régine Biscoe Lee. Thank You senators. Senator Castro.

Senator William Castro:

Thank you, madam chair I've known Theresa, for close to 30 Years. Romel is her husband and he's here in support. I've known Theresa madam chair when she was a GCC grad and had the tremendous privilege of watching her grow in her education

from afar, of course on to get her MBA. It's not listed in the first few pages of the packet but if you look in her resume and she alluded to that, she has a humble beginning in you know office support services and now you have a high caliber top-flight senior vice president of a premier banking institution in front of us. She's well rounded. She's grounded but she's very capable of conducting the highest level of analyses. She comes from a tremendous family. Both parents are retired from the hospital. She's a consummate professional I trust. Theresa, you have my support.

Theresa C. Obispo:

Thank you, senator.

Chairperson Therese Terlaje:

Thank You Senator Castro. Senator Marsh Taitano.

Senator Kelly Marsh Taitano:

Hafa adai and Si Yu'os ma'åse'. Thank you everybody for being here this morning. Building on what other people have mentioned and, on the testimonies, provided, it's so important, the skills that you bring to the board and in just going through them as an HR administrator. And with the specialist certifications that you have, it's really important in the professional development of the hospital staff and that customer service. Having experiences of aging parents and trying to help them weave through the landscape of keeping track of all of their paperwork and interacting with clinics and hospitals, it can be quite overwhelming and complex from the customer perspective and so what you bring to perhaps being able to streamline some of that or help make it an experience where there's more of a bridge I think those are really important and really important for the hospital being able to keep its certification. That is a process of course that we're still undergoing and will always be part of what the hospital needs and so I think that you can bring a lot to the table in that way. And then just highlighting what Maria Leon Guerrero was mentioning wisdom, experience and integrity. Those are always welcome traits to distribute on any board and the fact that you are already wellversed in parts of the medical landscape and then I'm imagining also the patient and family landscapes for those that are dealing with issues like cancer. I think again those are really important traits that you bring to the table and that you've already been doing for a long time. So, that I think going into this board, you already have that experience, that understanding, and it already is getting you towards being able to understand similar other aspects in the medical field. So, I just appreciate all of those qualities and I think that you'll be a great asset. So, I joined that sentiment along with Maria Leon Guerrero. Si Yu'os ma'åse' for accepting the nomination.

Theresa C. Obispo:

Thank You, Senator.

Chairperson Therese Terlaje:

Thank You, Senator Lee.

Senator Régine Biscoe Lee:

Si Yu'os ma'ase' madam chair and thank you very much first of all to the stakeholders who are here today. Thank you for providing testimony on behalf of Ms. Obispo and ma'am thank you so much for accepting the governor's nomination. This is going to take a lot of time and dedication as I'm sure you're aware and so I just want to thank you for stepping up to the plate and agreeing to help our only public hospital. I wanted to ask, have you had an opportunity to attend any of the board meetings as of yet?

Theresa C. Obispo:

No.

Senator Régine Biscoe Lee:

Okay. I also have been looking through your packet and just reviewing and I'm really glad that you're bringing all your HR expertise to the table. As you know some of the suggestions and criticisms from both JACO and CMS have been that we've had issues with our hospital in terms of board governance and in terms of leadership and communicating both internally and externally and so I'm really hoping that you bring that expertise at the table and ensure that we have that those good checks and balances of the people who are leading our Hospital. We're really counting on you to do that and also in terms of I know in your resume and in your packet, there's a lot of instances where you were in charge of reporting and so I'm really wanting to ask you to continue to bring that experience to the board, ensure that they have efficient and timely reporting of all the things that they need to keep track of. And I know you might have mentioned this, but I also wanted to just emphasize the training piece. We're only as good as what we know and how often we're able to have those continuing education units and to just keep up up-to-date with all of these new things that might be coming down the pike. So again, I really want to thank you so much for taking the time and for bringing your expertise to the hospital. We'll be looking forward to you being our eyes and ears and really helping us to ride the ship at our public hospital. Thank you very much.

Theresa C. Obispo:

Thank you, senator.

Chairperson Therese Terlaje:

Thank you again Ms. Obispo for accepting the nomination and thank you all for being here this morning in support of her. I appreciate that and I very much appreciate your education and that how you have progressed through your career. It seems like you were very willing to take on challenges. I can't believe you went through the banking school for HR. That's fantastic and you have your MBA so really I hope you're able to hit the ground running at the board. I know that they could use that and really assert yourself, demand to see everything. Don't let them tell you that this is the way we've always done things because that's exactly what we do not want especially in terms of the hospital. We want you to examine everything anew bring in your fresh perspective and do what you can't do in your own way to improve that and that we can always use improvement, right? So again, Si Yu'os ma'åse' to you and to your family for allowing you to accept this nomination and supporting you throughout this endeavor Si Yu'os ma'åse'. I wish you the best.

Theresa C. Obispo:

Thank you.

The public hearing was adjourned at 11:00 AM.

III. FINDINGS & RECOMMENDATIONS

The <u>Committee on Health, Tourism, Historic Preservation, Land and Justice</u> hereby reports on the appointment of <u>Theresa C. Obispo</u> to serve as a <u>Member</u> of the <u>Guam Memorial Hospital Authority Board of Trustees</u>, with the recommendation <u>TO Do (onfirm</u>).



COMMITTEE VOTE SHEET

Nomination of <u>Theresa C. Obispo</u> to serve as <u>member</u>, <u>Guam Memorial Hospital Authority (GMHA) Board of Trustees</u> <u>to serve a term of six (6) years.</u>

	SIGNATURE	TO DO CONFIRM	TO NOT CONFIRM	TO REPORT OUT ONLY	TO ABSTAIN	TO PLACE IN INACTIVE FILE
Senator Therese M. Terlaje Chairperson	+84	4/23/19				
Senator Sabina Flores Perez Vice Chairperson						
Senator Kelly G. Marsh (Taitano), Ph.D. Member	ghal	4/23/19				
Senator James C. Moylan Member	Shur	4/24/19		,		
Senator Louise B. Muña Member						
Vice Speaker Telena C. Nelson Member			1-2			
Senator Joe S. San Agustin Member						
Senator Amanda L. Shelton Member	Ushell	4/24/19				
Senator Mary Camacho Torres Member	Mcloss 4124/19	1				